Faculty & Staff Guide
Assisting Students of Concern

**EMERGENCY**

**UC Davis Police**
911 or 530-752-1230

- Clear and imminent danger, life-threatening situations
- Personal safety concerns

**NON-EMERGENCY**

**For Distressing Students**

Student Judicial Affairs (SJA)
530-752-1128
sja@ucdavis.edu
-or- Care Management
aggiecare@ucdavis.edu

Examples:
- Intimidating or threatening behavior
- Violating boundaries
- Expressing or describing violent themes

**For Students Experiencing Distress**

Student Health & Counseling Services (SHCS)
530-752-2349
- Urgent care services at Student Health & Wellness Center
- Non-Urgent mental health services by appointment at North Hall

UC Davis Just in Case
shcs.ucdavis.edu/justincase/
Mobile website

Examples:
- Signs of depression or anxiety
- Recent trauma
- Deteriorating academic performance
- Writing/talking about wanting to harm oneself or others

Provides information on:
- Signs of distress
- Tools to help a friend in need
- Accessing campus resources

Consultation with both SJA and SHCS may be best when responding to a student of concern. This ensures comprehensive care for the student.

**RESOURCES**

**24 Hour/After Hours**

<table>
<thead>
<tr>
<th>Resource</th>
<th>Phone</th>
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<tbody>
<tr>
<td>SHCS After Hours Counseling</td>
<td>530-752-2349</td>
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<tr>
<td>CVPP Victim Advocate</td>
<td>530-752-1727</td>
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<tr>
<td>Suicide Prevention (24-hour crisis lines):</td>
<td></td>
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<tr>
<td>Davis</td>
<td>530-756-5000</td>
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<tr>
<td>National Suicide Prevention Lifeline</td>
<td>1-800-273-TALK (8255)</td>
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<tr>
<td>Sutter-Davis Hospital</td>
<td>530-756-6440</td>
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<tr>
<td>Woodland Memorial Hospital</td>
<td>530-662-3961</td>
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**For Students**

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<tr>
<th>Resource</th>
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<tr>
<td>Campus Violence Prevention Program (CVPP)</td>
<td>530-752-3299</td>
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<tr>
<td>The Mind Spa</td>
<td>530-752-2790</td>
</tr>
<tr>
<td>Sexual Harassment Anonymous Call Line</td>
<td>530-752-2255</td>
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<tr>
<td>Student Health and Wellness Center (SHWC)</td>
<td>530-752-2300</td>
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<tr>
<td>UC Davis Escort Services</td>
<td>530-752-2677</td>
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<tr>
<td>UC Davis Police (non-emergency)</td>
<td>530-752-1727</td>
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**For Faculty/Staff**

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<tr>
<th>Resource</th>
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<tr>
<td>Academic and Staff Assistance Program (ASAP)</td>
<td>530-752-2727</td>
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<tr>
<td>Workplace Violence Prevention Information</td>
<td>530-747-3854</td>
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**In the Community**

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<tr>
<th>Resource</th>
<th>Phone</th>
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<tr>
<td>Davis City Police</td>
<td>530-747-5400</td>
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<tr>
<td>Empower Yolo (resources and 24 hour crisis line)</td>
<td>530-662-1133</td>
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UCDAVIS
STUDENT HEALTH AND COUNSELING SERVICES

EACH AGGIE MATTERS
A Part of California's Mental Health Movement
Guidelines for Responding to Students of Concern

**Be Proactive:** Engage students early on, looking for signs of distress and setting limits on disruptive behavior.

**Safety First:** The welfare of the student and the campus community is the top priority when a student displays a potential of harm to oneself or others. Do not hesitate to call for help.

**Listen S sensitively and Carefully:** Use a non-confrontational approach and a calm voice. Avoid judgment. Express your concern and your desire to help.

**Be Direct:** Don’t be afraid to ask students directly if they are under the influence of alcohol or drugs, feeling confused, or having thoughts of harming themselves or others.

**Follow Through:** Connect the student to the resources that will help them. Be open to calling these resources ahead of time or walking the student to them.

**Consultation and Documentation:** Always consult with campus partners: a department chair, supervisor, SJA, SHCS. Document your interaction with a student of concern. You are never alone in assisting students of concern.

**Self Care:** Supporting our students can take an emotional toll. Feel welcome to reach out for your own support through the Academic & Staff Assistance Program (530) 752-2727

What about Privacy Laws and Confidentiality?

- Information that the University maintains about a student is considered the student's educational record.
- In general, a student's educational record cannot be released to third parties outside of the University without the student's written consent.
- Information can be shared with others at the University who have a legitimate educational interest. This includes the Police, Counseling Services, Student Judicial Affairs, Care Management, and others. If in doubt, contact Student Judicial Affairs or campus legal counsel for guidance.
- Sharing information within the University is critical. Not sharing information about a student of concern could lead to tragic consequences as well as a judgment that the University failed to do its part.

ADDITIONAL RESOURCES

**For Students**
- Alcohol, Tobacco & Other Drugs: 530-752-6334
- Intervention Services (ATOD): 530-752-4287
- Cross Cultural Center (CCC): 530-752-9366
- Educational Opportunity Program (EOP): 530-752-9366
- Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual Resource Center (LGBTQIA RC): 530-752-2452
- Student Disability Center (SDC): 530-752-3184
- Student Recruitment & Retention Center (SRRC): 530-754-6836
- Transfer Reentry Veterans Center: Transfer - 530-752-2200
- Veterans - 530-752-2020
- Women's Resources & Research Center (WRRC): 530-752-3372